

18th September 2025

Wrap Around Care - Bookings

Dear parents/carers,

We're pleased with the successful launch of our new Wrap Around Care provision.

As part of our ongoing commitment to streamlining systems and improving accessibility, we are using ARBOR as our preferred platform for all bookings and payments.

Booking & Payments via Arbor

Parents who have registered interest in Wrap Around Care will need to book their required sessions and make advance payments through the Arbor app. Please note:

- Only registered families will see the Wrap Around Care booking icon on their Arbor app.
- This icon is activated by our Finance Team once registration is complete and parents have accepted the Terms & Conditions.
- Upon registration, families will receive a comprehensive pack including:
 - A step-by-step Arbor booking guide
 - The PACT Wrap Around Policy
 - A parent commitment link to confirm agreement to the Terms & Conditions

Steps to Book Wraparound Sessions

To ensure your child is successfully booked into Wrap Around Care, please follow these steps:

1. Complete the registration form via the QR code or email the Wrap Around team if you're unable to access the form.
2. A Parent Pack will be emailed to you by Finance. Please review and agree to the Terms & Conditions.
3. Once confirmed, your Arbor account will be updated to enable session bookings.
4. Log in to Arbor, select your required sessions and make payment for up to one month in advance.

Booking Cut-Off & Registers

- Bookings made by parents will automatically populate our daily registers.
- Once a session reaches maximum capacity, it will no longer be visible for booking.
- The daily booking cut-off time is **2:30pm**.

To find out more about our Wrap Around Care provision, please visit our school website to find out more information.

To register your child, please scan the QR code and complete the required form.

Should you have any questions or require further assistance, please do not hesitate to contact the Wraparound team or our school office.

Kind regards,

Mr Taylor
Deputy Headteacher

Wrap Around Care Contact Details:
wac@princealbert.bham.sch.uk
07522995026

